



Ground Service Provider’s Training Validation & Governance

Letter of Compliance

Yann LE TONQUEZE

Managing Director & Training Manager

WFS

EMEAA

20th May 2025

Dear Mr. LE TONQUEZE,

On behalf of Emirates, we want to thank you for your assistance and for sharing the required operational training material for completion of the Ground Service Provider’s Training validation & governance.

By means of this letter we wish to inform you that after a thorough review of the documents, we are pleased that the following operational courses for **WFS (EMEAA)** are found to be compliant with the requirements of **Emirates Ground Operations Manual (GOM)** and the **Cargo and Mail Handling Manual (CMHM)**

Safety Management Systems (SMS)	Human Factors (HF)	ULD Handling
Dangerous Goods for Acceptance Staff	Dangerous Goods for Warehouse & Ramp Handling staff	Basic Cargo Handling

This letter of compliance is valid for 3 years from the date of issue.

Valid till 31st May 2028.

Sami Aqil Abdullah

SVP – EKAS Outstation & Business Support

Amira Al Falasi

SVP HR - Group Training & Development

Trevor Howard

VP Safety Standards & Regulatory Compliance - SkyCargo